



LIVE EXPERIENCE PASS – FAQ'S

WHAT IS THE LIVE EXPERIENCE PASS AND WHAT EXPERIENCES CAN I VISIT?

The LIVE Experience Pass is an annual pass brought to you by Little Lion Entertainment. The pass allows you unlimited visits to three of our top attractions; The Crystal Maze LIVE Experience, London, The Crystal Maze LIVE Experience, Manchester and Tomb Raider: The LIVE Experience for 12 months.

WHAT IS THE COST OF THE LIVE EXPERIENCE PASS?

The LIVE Experience Pass is £149 per person. This price is the same for all guests aged 9+ years.

HOW DO I BUY A LIVE EXPERIENCE PASS?

To purchase your LIVE Experience Pass, please email membership@littlalionentertainment.com with your name, age, address and phone number and our team will take care of you from there. Please note, there are only a limited number of passes available.

ARE THERE ANY AGE LIMITS ON A LIVE EXPERIENCE PASS?

A LIVE Experience pass can be used by any person aged 9+ years old. Passes are issued one per person and will only be valid for entry with the pass, photo ID and booked ticket on arrival to the attractions.

I HAVE A DISABILITY, IS THERE A CARER PASS OPTION?

Yes – our disabled passes will be issued with one free carer pass for a friend or family member to attend with you. Please email membership@littlalionentertainment.com with your contact details in the first instance.

HOW DO I PRE-BOOK TICKETS FOR THE EXPERIENCES?

Please email membership@littlalionentertainment.com, telling us the Experience, date and time, and number of tickets you would like to book (please allow a minimum of 48 hours' notice). Our team will then take care of you from there. When you are booked in, you will be sent tickets for your visit, you must bring these, along with your pass and a valid photo ID to gain entry to the experiences.



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PHYSICAL
GAMES

PUZZLE
GAMES



ARE THERE ANY DATE RESTRICTIONS TO USE MY LIVE EXPERIENCE PASS?

There are no date restrictions to visiting any of our attractions. Please note that as a general rule, our attractions are closed on Mondays, and we advise you check our opening times and availability on our website before emailing with your chosen visit date and time. Little Lion Entertainment reserve the right to exclude any dates as necessary but this will be communicated during booking.

CAN I TURN UP ON THE DAY TO USE MY LIVE EXPERIENCE PASS?

We encourage all guests to book in advance of their visit by emailing membership@littlalionentertainment.com with their experience name, date and time and number of tickets you would like to book. We ask that you allow a minimum of 48 hours' notice before your visit to ensure booking is able to be completed.

WHAT IS INCLUDED IN THE PRICE OF MY LIVE EXPERIENCE PASS?

The LIVE Experience Pass will include:

- Unlimited access to The Crystal Maze LIVE Experience, London, The Crystal Maze LIVE Experience, Manchester and Tomb Raider: The LIVE Experience for 12 months.
- 25% off additional tickets for your friends and family so they can join the fun with you.
- 25% off all merchandise and bar purchases at the experiences
- An exclusive email address for all passholders for any enquiries and to book tickets.
- A welcome pack including a game Crystal and a piece of Tomb Raider: The LIVE Experience merchandise, your physical pass card and terms and conditions.
- First to be notified of future new attractions.

